

Subject: ACTION REQUIRED 2020 Boston Marathon Refund

Dear {name},

We hope this email finds you and your loved ones healthy and well. While we are disappointed that we won't be running together from Hopkinton to Boston this year, we are looking forward to September and a historic virtual Boston Marathon experience.

As an officially registered participant of the Boston Marathon originally scheduled for April 20, 2020, you are offered a full refund of entry fees associated with the race. In order to obtain your refund, you must follow the directions at your unique link below and complete the refund acknowledgement form **by Wednesday, July 15**.

Click here to request your 2020 Boston Marathon Refund

By submitting your refund request form through the link above, you acknowledge that the B.A.A. will refund your full entry fee. You understand that your 2020 Boston Marathon entry is not transferable or deferrable to future Boston Marathons regardless of your acceptance of this refund.

Due to the volume of refunds being processed, the length of time before receiving your refund may be several weeks. We appreciate your patience as we process requests as quickly as possible.

Please note: The B.A.A.'s card processor has a standard procedure for handling new or changed credit card numbers. If we encounter any challenges, we will reach out to you directly. Please do not send credit card information via email.

We urge you to complete your refund request as soon as possible. Receiving a refund does not alter your ability to enter and participate in September's virtual event. Registration details regarding the virtual Boston Marathon will be emailed to all entrants in early July.

We encourage you to [visit our website](#) for a list of frequently asked questions about the cancellation and virtual race option. For additional questions, please email info@baa.org.

We wish you and your family the best of health and hope that you will join us for the virtual Boston Marathon later this year.

Sincerely,

The Boston Athletic Association

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