



Joan McNamara <jmcnamara@natickma.org>

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**Re: Water Sewer Bill Adjustment Request - Account#1076715**

1 message

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**James Errickson** <jerrickson@natickma.org>

Tue, Sep 15, 2020 at 11:54 PM

To: Anna Zhang <17zhanyu@gmail.com>, Joan McNamara <jmcnamara@natickma.org>

Cc: Enzo Raggiani <eraggiani@queenia.net>, selectboard@natickma.org

Hi Mr Zhang,

Thank you for your email. While there is no formal application to fill out regarding an appeal to the Select Board on an abatement request decision, I encourage all such appeals to review the Water & Sewer Abatement Policy, included with my response, and provide evidence to support and/or justify the reasons for the appeal to the Board.

Ms. McNamara, copied, the Executive Assistant to the Board, will be in touch soon with further information regarding the Select Board's schedule and process.

Thank you,  
Jamie

On Fri, Sep 11, 2020 at 12:08 PM Anna Zhang <17zhanyu@gmail.com> wrote:

Mr. Errickson,

I am writing in regards to the water & sewer bill abatement application response we received in the mail.

As for our water usage, we are not doing anything different from last year nor we did any work to the house this summer. We do not understand why the meter reading drastically increased so we decided to appeal the case. I have copied the Select Board this email, please let me know what is the next step.

Thank you,  
Yu Zhang.

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James Errickson  
Deputy Town Administrator, Operations  
Town of Natick  
508-647-6404