



Jon Marshall

Deputy Town Administrator Operations

PHONE 508-647-6410

EMAIL jmarshall@natickma.org

Town of Natick - Administration

October 19, 2022

Laura and Scott Hyman
23 Leach Lane
Natick, MA 01760

RE: Water & Sewer Bill Adjustment/Abatement Request – Account #3272365

Dear Mr. and Mr. Hyman,

I am writing in regards to you request for a water and sewer abatement submitted on 10/11/2022.

I have reviewed your application, account details and correspondence submitted. Based on this review and the reasons for which an adjustment or abatement can be provided in the Natick Select Board "Water & Sewer Bill Adjustment/Abatement Policy" (attached), your request does not meet the criteria for an adjustment or abatement. Therefore, I must decline this request.

Under the provisions of Section 4 of the Policy, you, as ratepayer, have the right to appeal this decision directly to the Select Board. Please submit any request for an appeal to the Natick Select Board, c/o Ms. Joan McNamara, Executive Assistant to the Natick Select Board, 13 East Central St, Natick, MA 01760 or email to selectboard@natickma.org.

If you have any questions regarding the decision and/or the Select Board's "Water & Sewer Bill Adjustment/Abatement Policy", please contact me at 508-647-6410 or jmarshall@natickma.org

Sincerely,

Jon Marshall

Deputy Town Administrator of Operations

Cc: Debbie Sherman, Treasurer/Collector (via email)
Catherine Phillipson, Executive Assistant (via email)
Judy Jones, Executive Assistant (via email)